

QUESTIONS & ANSWERS

Q Do we have to purchase an in-house server to run Vision applications or do you have hosting options?

A Vision offers both self hosted and cloud hosted options. Our cloud hosted options include both an IaaS (Infrastructure as a Service) and SaaS (Software as a Service) to fit most budgets.

Q Does Vision Support include application upgrades?

A YES! Vision support includes 24/7 email and phone support along with application upgrades every 12-18 months.

Q Does Total Ad include a mobile enabled option for outside sales reps?

A YES! Our in-house developed VisionWeb application for sales includes CRM, account management, electronic order entry, payment entry, report options and a dashboard with the ability to extract real time information on sales to goals, top advertisers, sales by product etc.

Q Can advertisers pay their bills online?

A YES! VisionWeb offers a real time portal for advertisers to not only pay their bills online but also includes the ability to view and print E-Tears and previous statements, approve their ads (with Vision's Ad Tracking), and access their payment and ad history from any mobile or browser enabled device.

Q Will we be able to convert our ad history?

A YES! Vision offers completed conversion options including advertisers, contracts and ad history.